

NYS Reentry Resources

Services for Orleans County

Printed December 2024

Agency	Services	Information
211 in Orleans County Call 211 or 888-696-2211 Text your zip code to 898-211 www.211wny.org	Information & Referral	211 is an easy to remember phone number that helps you find help in your community, things like housing, food, mental health & substance use services, and more, available 24/7.
Orleans County Career Center 14016 Route 31 West, Albion, NY 14411 585-589-2772	Employment	Helps people find a job. Offers resume preparation, tuition and training assistance (when funding is available), job readiness training, on-the-job training, and more.
Orleans County Department of Social Services 14016 Route 31 West, Albion, NY 14411 585-589-7000 www.orleansny.com	Emergency Shelter, Food, Public Benefits	Provides programs and services to County residents, including emergency shelter, Temporary Assistance, SNAP, HEAP, Child Care subsidy, Child Support Enforcement, Medicaid for long term care, and Adult Protective services.
Orleans County Department of Mental Health 10414 Route 31 West, Albion, NY 14411 585-589-7066 Care & Crisis Line 585-283-5200 or 988	Mental Health Services	Outpatient mental health clinic. SPOA - Single Point of Access reviews community referrals for care management, mental health residential housing services, and health home care management for individuals 18+ with severe mental illness.
Orleans County Veterans Service Agency 13996 Route 31 West, Albion, NY 14411 585-589-3219	Veteran's Services	Helps veterans and their family members with filing claims for county, state and federal veterans' benefits; registering for Veterans Administration health services.
Community Action of Orleans & Genesee 409 E. State St., Albion, NY 14411 585-589-5605 www.caoginc.org	Clothing, Food, Transportation	Provides emergency services. Can coordinate transportation and provide referrals for clothing and counseling. Can provide vouchers to the local thrift store for individuals in need of attire for a job interview. Offers emergency food pantry.
Genesee Orleans Ministry of Concern 121 N. Main St., Albion, NY 14411 585-589-9210 www.ministryofconcern.org	Personal Care Items	Assistance with personal care items, prescription medications, used furniture, used appliances, bedding, and pots and pans.
Orleans Community Health Medina Memorial Hospital 200 Ohio St., Medina, NY 14103 585-798-2000 www.orleanscommunityhealth.org	Health Care, Hospital	Hospital with 24- hour emergency services.





NYS Reentry Resources

Services for Orleans County

Printed December 2024

Agency	Services	Information
Oak Orchard Health	Health Care,	Provides primary care and behavioral health care. Can help
301 West Ave., Albion, NY 14411	Mental Health Care	enroll in health insurance coverage.
585-589-5613 - Albion		
77 S. Main St., Lyndonville, NY 14098		
585-765-2060 – Lyndonville		
www.oakorchardhealth.org		
UConnectCare Albion Clinic	Peer Support,	Provides counseling and outpatient treatment services for
249 East Ave., Albion, NY 14411	Substance Use	individuals experiencing substance use disorders. Offers
Intake - 585-589-0055	Services	special treatment services which include MAT (Medication
24 Hour Peer Hotline – 585-815-1800		Assisted Treatment), Women's Programs, Adolescent
www.uconnectcare.org		Program, MICA (Mentally Impaired Chemically Addicted)
		Program, Opiate Treatment Services, and Gambling Program.