

Services for Chautauqua County

Agency	Services	Information
211 in Chautauqua County	Information & Referral	211 is an easy to remember number that helps you find
211 or 888-696-9211, available 24/7		help in your community, things like housing, food, mental
text your zip code to 898-211 www.211wny.org		health & substance use services, and more.
Chautauqua County Dept of Social Services	Emergency Shelter	Provides emergency shelter for the homeless, SNAP,
7 North Erie Street, Mayville, NY 14757	Family Supports	Temporary Assistance including Family Assistance and Safety
716-753-4998	Public Benefits	Net Assistance, Medicaid, and family supports such as child care assistance and youth services.
15 West Lucas Avenue, Dunkirk, NY 14048		·
716-363-3500		
110 East 4th Street, Jamestown, NY 14701		
716-661-8200		
www.chqgov.com/health-and-human-		
services/Health-Human-Services		
Chautauqua Co Dept of Mental Hygiene	Mental Health Services	Provides mental hygiene services to residents of Chautauqua
2 Academy St., Ste. 201 Mayville, NY 14757	Substance Use Services	County including SPOA services.
716-753-4104		
		Behavioral Health Centers:
Jamestown Community Behavioral Health		Offers a wide variety of mental health services including
Center		evaluation; individualized treatment planning; individual, family,
200 East 3rd St., 5 th Floor, Jamestown, NY 14701		and group therapy; psychiatric evaluation and medication
716-661-8330		management; addiction medicine; crisis response and
Dunkirk Community Behavioral Health Center		intervention; and referral services.
319 Central Ave., Dunkirk, NY 14048		
716-363-3550		Also provides an outpatient drug and alcohol treatment facility
		offering assessments, individual and group therapy, and
www.chqgov.com/mental-hygiene		specialized programs.





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Chautauqua County Veterans Service Agency	Veterans' Services	Provides advocacy for Chautauqua County Veterans, Armed
610 West Third Street, Jamestown, NY 14701		Forces, their dependents, and survivors through benefits
716-661-8255 www.co.chautauqua.ny.us		counseling and programs, claims, and outreach services.
1170 Central Ave., Suite 130, Dunkirk, NY 14048		
716-268-6030 www.co.chautauqua.ny.us		
Brooks-TLC Hospital System	Health Care	A hospital with 24/7 emergency department, urgent care and
529 Central Avenue, Dunkirk, NY 14048	Hospital	medical center, and outpatient substance abuse disorder
716-366-1111	Substance Use Services	clinics.
www.brookshospital.org		
Cassadaga Outpatient Substance Use Disorder	Substance Use Services	Provides outpatient substance use disorder services.
Clinic – Brooks-TLC Hospital System		
33 North Main Street, Cassadaga, NY 14718		
716-595-3355		
Catholic Charities	Food	Provides emergency food assistance, and individual, family,
326 Central Avenue, Dunkirk, NY 14048	Mental Health Services	and youth counseling.
716-366-3533 <u>www.ccwny.org</u>		
The Chautauqua Center – Dunkirk Clinic	Health Care, Mental	A community health center that offers affordable medical,
75 East 3rd Street, Dunkirk, NY 14048	Health Services	dental, behavioral health, and insurance enrollment services.
716-363-6050 <u>www.tcchealth.org</u>		
107 Institute Street, Jamestown, NY 14701		
716-484-4334 <u>www.tcchealth.org</u>		
Chautauqua County Rural Ministry	Clothing,	Provides homeless crisis shelter (for one night only),
319 Washington Avenue, Dunkirk, NY 14048	Emergency Shelter	emergency food pantry, soup kitchen, thrift store offering
716-366-1787	Food	clothing for a very nominal fee, and personal care items (call
www.theCCRM.org	Personal Care Items	ahead as supply is limited).





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Crisis Services Chautauqua 800-724-0461, available 24/7 www.crisisservices.org	Mental Health Services	Provides 24 hour crisis intervention and supportive counseling to all callers in Chautauqua County. Serves as the local connection for National Suicide Prevention Hotline.
Resource Center 880 East Second Street, Jamestown, NY 14701 716-661-1590 www.resourcecenter.org 186 Lakeshore Drive West, Dunkirk, NY 14048 716-366-7660 www.resourcecenter.org	Mental Health Services	Outpatient mental health clinic with licensed social workers for counseling and psychiatrists for medication, if needed. Offers individual, family, and group counseling; general psychiatry; and psychiatric medication services.
Salvation Army Jamestown Corps 83 South Main Street, Jamestown, NY 14701 716-664-4108 easternusa.salvationarmy.org/empire/jamestown/	Clothing Food	Provides emergency services for food (via food pantry) and clothing.
St. Susan Center 31 Water Street, Suite 130, Jamestown, NY 14701 716-664-2253 www.stsusancenter.org	Food	Provides a soup kitchen and operates as a daytime warming center for people experiencing homelessness.
UPMC Chautauqua WCA Hospital 207 Foote Avenue, Jamestown, NY 14701 716-487-0141 www.wcahospital.org	Health Care Mental Health Services Substance Use Services	Medical center providing an extensive range of inpatient and outpatient health services in addition to the general diagnostic and therapeutic services, including substance abuse and mental health services.
		Offers inpatient chemical dependency treatment, evaluation services, and intensive family focus. Provides group, individual, and family counseling. Alcoholism Chemical Dependency Information Line is available 24 hours a day.



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UPMC Chautauqua WCA Dunkirk Health Center 338 Central Avenue, Suite 240, Dunkirk, NY 14048 716-363-0018 www.wcahospital.org	Mental Health Services, Substance Use Services	Provides confidential outpatient services for mental health and drug/alcohol abuse. Provides individual, group, and family counseling.
UPMC Chautauqua WCA Jones Memorial Health Center 51 Glasgow Avenue, Jamestown, NY 14702 716-664-8641 www.wcahospital.org	Mental Health Services, Substance Use Services	Offers outpatient and inpatient mental health services. Provides individual, family, and small group therapy; medication management; crisis counseling; linkage and referral services. Inpatient services available for adults with mental health issues. Offers outpatient chemical dependency programs. Provides group, individual, and family counseling; MICA (Mentally Ill Chemical Abusers) program; linkage and referral service; and intervention program.
Westfield Memorial Hospital 189 East Main Street, Westfield, NY 14787 716-326-4921 www.ahn.org/locations/hospitals/westfield- memorial	Health Care	Hospital with a 24/7 emergency department.