



| Agency | Services | Information |
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| 211 in Jefferson County Call 211 or 844-245-1922 or text your zip code to 898-211 www.211cny.com | Information & Referral | 211 is an easy to remember phone number that helps you find help in your community, things like housing, food, mental health & substance use services, and more. |
| Jefferson County Community Services 175 Arsenal Street, Watertown, NY 13601 315-785-3283 www.jeffersoncountyny.gov/departments/CommunityServices | Mental Health Services | Develops a program of local mental health services for the county, contracting with local service providers. Does not provide direct services to individuals. |
| Jefferson County Department of Social Services 250 Arsenal Street, Watertown, NY 13601 315-785-3000 www.jeffersoncountyny.gov/SocialServices | Housing, Public Benefits | Provides basic income maintenance programs and social services to residents of Jefferson County, including Temporary Assistance, Rent Payment Assistance, SNAP, and other financial assistance. |
| Jefferson County Public Health Service Agency 531 Meade Street, Watertown, NY 13601 315-786-3730 www.jeffersoncountyny.gov/departments/PublicHealth | Health Care | Provides immunization clinic and sexually transmitted infection STI clinic. |
| Jefferson County Veterans service Agency 175 Arsenal Street, Watertown, NY 13601 315-785-3075 www.jeffersoncountyny.gov/departments/Veterans | Veterans' Services | Provides information and assistance to Veterans, family members, and active military personnel in obtaining records, benefits, and entitlements from the Department of Veteran's Affairs. |
| Carthage Area Hospital 1001 West Street Road, Carthage, NY 13619 315-93-1000 www.carthagehospital.com | Health Care, Hospital | Hospital offering a variety of inpatient and outpatient services including a 24/7 emergency department. |



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For Suicide & Crisis Lifeline call or text 988, available 24/7





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| Community Action Planning Council of Jefferson County 518 Davidson Street, Watertown, NY 13601 315-782-4900 x252 www.capcjc.org | Food, Education, Personal Care Items | Provides a broad range of services designed to help families achieve stability and self-sufficiency and improve community conditions. Programs include vocational education, emergency food, tax preparation, holiday programs and more. |
| CHJC Community Clinic 211 JB Wise Place, Watertown, NY 13601 315-782-7445 www.chjc.org 24 hour Crisis Response – 315-782-2327 | Mental Health Services | Offers behavioral & mental health treatment, as well as Care Coordination services. Manages Jefferson County Single Point of Access – SPOA for adults which provides linkage to services for adults who are experiencing severe mental health or behavioral difficulties. 24 Hour Crisis Response professionals trained to with suicide prevention, mental health, abuse or domestic violence. In-person follow-up with the Crisis Outreach Worker. |
| Family Counseling Service of Northern New York 531 Washington Street, Suite 4124, Watertown, NY 13601 315-782-4483 www.fcsnny.org | Mental Health Services | Provides mental health counseling for individuals. |
| Lewis County Opportunities, Inc. 749 LeRay Street, Watertown, NY 13601 315-376-8202 www.lewiscountyopportunities.com | Family Support, Housing | Provides a variety of assistance programs for individuals and families in need. |
| Mental Health Association in Jefferson County, Inc. 245 State Street, Watertown, NY 13601 315-788-0970 http://mentalhealthjc.org/ | Mental Health Services | Promotes mental health and recovery through services, education, advocacy, and information. |



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| North Country Family Health Center 238 Arsenal Street, Watertown, NY 13601 315-782-9450 www.nocofamilyhealth.org | Health Care, Mental Health Care | Offers primary and preventive healthcare visits, dental, and mental health services; case management; insurance enrollment; and WIC services. |
| PIVOT Alcohol and Substance Abuse Council of Jefferson County 167 Polk Street, Suite 320, Watertown, NY 13601 315-788-4660 www.pivot2health.com | Substance Use Services | Provides education, information, and referral to individuals on issues related to alcohol, substance abuse, and problem gambling. Telehealth services are available to individuals interested in receiving services. |
| Samaritan Medical Center 1575 Washington Street, Watertown, NY 13601 315-785-4000 www.samaritanhealth.com | Health Care, Hospital, Mental Health Services, Substance Use Services | Hospital and health center offering a variety of inpatient and outpatient services including primary care, 24/7 emergency department, behavioral health, and addiction services. |
| River Hospital 4 Fuller Street, Alexandria Bay, NY 13607 315-482-2511 http://www.riverhospital.org/ | Health Care, Hospital, Mental Health Services | Hospital and health center offering 24/7 emergency services, behavioral health services, and outpatient services for routine and diagnostic testing, and a variety of primary care services. |
| The Salvation Army of Watertown 723 State Street, Watertown, NY 13601 315-782-4470 http://empire.salvationarmy.org/EmpireNY/watertown | Clothing, Food | Provides a variety of social service programs including a soup kitchen, emergency food boxes, and clothing vouchers. |
| THRIVE Wellness and Recovery 611 West Main Street Watertown, NY 13601 315-788-1530 www.thrivenny.com | Housing, Mental Health Services, Substance Use Services | <p>Outpatient programs in Jefferson and Lewis Counties offer mental health, substance use disorder, and opioid use disorder treatment to individuals and groups.</p> <p>Residential programs offer a home-like atmosphere with 24/7 supervision that provide services adults who are experiencing mental health illness,</p> |



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| | | <p>substance use disorders, and opioid use disorders.</p> <p>Care Management Services with the goal of helping individuals get the care and the services they need to better understand their chronic conditions, manage their symptoms, and ensure they stay healthy.</p> |
| <p>VETS Peer to Peer Outreach Center 247 State Street, Watertown, NY 13601 315-681-6772</p> | <p>Veteran Services</p> | <p>Provides advocacy, resources, and support for veterans and active duty military through a drop in, non-clinical, and community based center.</p> |
| <p>Watertown Urban Mission 247 Factory Street Watertown, NY 13601 315-782-0090 www.watertownurbanmission.org</p> | <p>Clothing, Food, Housing, Personal Care Items, Transportation</p> | <p>Provides services to individuals and families in need. Services include Meals on Wheels, a food pantry, drop-in center, several housing assistance programs, critical support for circumstantial hardships, the Bridge Program, and the Getting Ahead workshop as well as the CARE Center. Assists individuals in need of vehicles to obtain employment. Also operates the Impossible Dream Thrift Store.</p> |



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