



| Agency | Services | Information |
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| 211 in Yates County Call 211 or 800-346-2211 Text your zip code to 898-211 www.211neny.org | Information & Referral | 211 is an easy to remember phone number that helps you find help in your community, things like housing, food, mental health & substance use services, and more. |
| Yates County Department of Community Services 417 Liberty St., Penn Yan, NY 14527 Main number: 315-536-5115 SPOA: 315-536-5116 Suicide & Crisis Intervention call or text 988 | Mental Health Services | Planning for community services in the county. SPOA – Single Point of Access reviews community referrals for care management, mental health residential housing services, and health home care management for individuals 18+ with severe mental illness. |
| Yates County Department of Social Services 417 Liberty St., Penn Yan, NY 14527 315-536-5168 | Emergency Shelter, Public Benefits | Programs for County residents, including emergency shelter, Temporary Assistance, SNAP, HEAP, Child Care subsidy, Child Support Enforcement, Medicaid for long term care, and Adult Protective services. |
| Yates County Veterans Service Agency 417 Liberty St., Penn Yan, NY 14527 315-536-5196 yatescountyny.gov | Veterans’ Services | Helps veterans and their family members with filing claims for county, state and federal veterans’ benefits; registering for Veterans Administration health services. |
| Alcoholics Anonymous of the Finger Lakes 315-789-5955 available 24/7 | Substance Use Services | Support groups for people recovering from alcohol abuse. |
| Catholic Charities of the Finger Lakes 94 Exchange St., Geneva, NY 315-789-2235 www.catholiccharitiesfl.org | Financial Assistance, Housing | Offers limited direct emergency financial assistance available for electric, gas, and heating bills, prescriptions, rent, and security deposits. |
| Finger Lakes Addictions Counseling & Recovery Agency - Penn Yann Outpatient Clinic - FLACRA 1 Keuka Business Park, Penn Yan, NY 14527 315-536-7751 www.flacra.org | Substance Use Services | Help for people who are affected by alcohol and substance abuse, including evaluations; individual, group and family counseling; youth, adult, children of alcoholics, substance abuse and other co-dependency programs; women's and men's support groups. |



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| Finger Lakes Health – Soldiers & Sailors Memorial Hospital 418 N. Main St., Penn Yan, NY 14527 Hospital: 315-531-2000 John D. Kelly Clinic 315-531-2400 | Health Care, Hospital, Mental Health Services | Hospital with 24/7 Emergency Department. John D. Kelly Clinic offers outpatient psychiatric services including therapy; case management; crisis services; medication evaluation treatment & management. |
| Keuka Housing Council 160 Main St., Penn Yan, NY 14527 315-536-8707 www.keukahousingcouncil.org | Emergency Shelter, Housing | Emergency shelter, rent assistance, housing counseling. |
| Lakeview Health Services – Yates Recovery Center 173 Main St., Penn Yan, NY 14527 315-787-0459 www.lakeviewhs.org | Peer Support | Staffed by peers, serve adults living with mental health challenges. Offers wellness & recovery groups and social activities. |
| Safe Harbors of the Finger Lakes Penn Yan, NY 14527 800-247-7273 www.shflny.org | Victims Services – Domestic Violence | Help for people who have experienced sexual assault, domestic violence, child abuse, or human trafficking. Services include counseling, support groups, and personal advocacy. |



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