



Agency	Services	Information
211 in Erie County 211 or 888-696-9211 or text your zip code to 898-211, available 24/7 www.211wny.org	Information & Referral	211 is an easy to remember phone number that helps you find help in your community, things like housing, food, mental health & substance use services, and more.
Erie County Department of Social Services 158 Pearl St., Buffalo, NY 14202 716-858-8000, afterhours call 211	Emergency Shelter, Financial Assistance, Food, Public Benefits	Provides programs and services to County residents, including emergency shelter, Temporary Assistance, SNAP, HEAP, Child Care subsidy, Child Support Enforcement, Medicaid for long term care, and Adult Protective services
Erie County Department of Mental Health 95 Franklin St., Buffalo, NY 14202 SPOA Coordinator 716-858-7059 Service Link Stop – SLS 120 W. Eagle St., Buffalo, NY 14202	Mental Health Services, Reentry Services	SPOA - Single Point of Access reviews community referrals for care management, mental health residential housing services, and health home care management for individuals 18+ with severe mental illness. Service Link Stop - judgement-free place for individuals that are released from jails and prisons to access services.
Erie County Veteran Services 95 Franklin St., Room 800, Buffalo, NY 14202 716-858-6363	Veterans’ Services	Helps veterans and their family members with filing claims for county, state and federal veterans’ benefits; registering for Veterans Administration health services.
ACE Employment Erie County - Restoration Society, Inc. 327 Elm Street, 2 nd Floor, Buffalo, NY 14203 716-884-5216 www.rsiwny.org	Employment	Offers a diverse range of vocational rehabilitation services that assist customers to choose, obtain, and maintain preferred competitive employment positions.
Altamont Veterans Program 30 Wyoming Avenue, Buffalo, NY 14215 716-892-0132 altamontpgm.wixsite.com/buffalovetspgm	Housing, Employment, Veterans’ Services	Provides clinical services and transitional housing for veterans who are homeless or at imminent risk of becoming homeless. The program provides clinical support, case management, basic life skills, counseling, assistance with access to employment.
Back to Basics Outreach Ministries 1370 William Street, Buffalo, NY 14206 716-854-1086 www.backtobasicsministries.org	Education, Housing, Mental Health Services, Peer Support,	Provides individual and spiritual counseling in one-on-one sessions related to substance abuse, reentry, and development. Provides reentry services including group counseling, mentoring, job referrals, enrollment in an educational program,



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	Reentry Services, Substance Use Services	assistance applying for food stamps and Medicaid, supportive housing for sober individuals. Provides substance use services.
BestSelf Behavioral Health 69 Linwood Avenue, Buffalo, NY 14209 716-884-0888 www.bestselfwny.org Additional locations available throughout the county;	Employment, Housing, Mental Health Services, Peer Services, Substance Use Services	Services include individual, group, and family counseling for adults and youth; psychiatry services (including psychiatric evaluation, therapy, disorder counseling, medication services, rehabilitation, and case management); substance use disorder counseling, support groups, and treatment (including medication assisted maintenance treatment); crisis intervention; job search/placement; career counseling; supported employment; vocational rehabilitation; peer services; and homeless permanent supportive housing.
Buffalo City Mission 100 East Tupper Street, Buffalo, NY 14203 716-854-8181 www.buffalocitymission.org Cornerstone Manor – women’s shelter 150 E. North St., Buffalo NY 14203	Clothing, Emergency Shelter, Food	Provides preventive, emergency, and transitional shelter housing programs for men who are homeless. Provides a food pantry, clothing distribution, and community meal program, which offers 3 meals per day including holidays. Emergency shelter for women and children at Cornerstone Manor.
Buffalo General Medical Center 100 High Street, Buffalo, NY 14203 716-859-5600 www.kaleidahealth.org/bgmc	Health Care, Hospitals	Full service hospital that provides inpatient care, 24/7 emergency department, and outpatient services.
Buffalo Public Schools Adult Education 389 Virginia Street, Buffalo, NY 14201 716-888-7088 x100 www.upskill.org	Education	Provides high school equivalency preparation classes, English language learning classes, workforce and community education training, and computer courses.
Buffalo Urban League 15 Genesee St., Buffalo, NY 14203 716-250-2400 www.buffalourbanleague.org	Employment, Food, Housing	Provides job training and employment services. Operates a food pantry, call ahead. Housing counseling.
Catholic Charities of Buffalo 741 Delaware Avenue, Buffalo, NY 14209 716-856-4494 www.ccwny.org	Clothing, Education, Employment, Food,	Provides emergency financial assistance, food assistance (including food pantries at various locations), prescription assistance, and linkages to community resources.



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Catholic Charities continued Additional locations available throughout the county;	Mental Health Services	Ladies of Charity Thrift Store offers very low-cost items including clothing. Free clothing is available. Provides behavioral health services for adolescents, adults, and families, including comprehensive assessment, individual and group therapy/counseling, and medication management. Provides adult education for high school equivalency (TASC) and reading/math. Employment services available.
Caz Recovery 2495 Main Street, Ste 417, Buffalo, NY 14214 716-852-4331 www.cazenoviarecovery.org	Housing Services, Substance Use Services	Provides residential treatment and support services to individuals in recovery from substance use and homelessness.
Center for Employment Services CEO 170 Franklin St., Ste 300, Buffalo, NY 14202 716-842-6320 www.ceoworks.org	Employment, Reentry Services	Offers comprehensive employment services exclusively for people with criminal records. Program of life skills education, short-term paid transitional employment, full-time job placement, and post-placement services.
Community Action Organization of WNY 45 Jewett Ave., Ste 150, Buffalo, NY 14214 716-881-5150 www.caowny.org	Employment, Food, Housing, Substance Use Services	Rental assistance and apartment search. Food pantry, food delivery, utility assistance. D ART offers opiate addiction treatment. DART – 1237 Main Street, Buffalo 14209 716-884-9101
Crisis Services 988 or 716-834-3131 Addiction Hotline: 716-831-7007	Mental Health Services, Substance Use Services < Victim Services – Domestic Violence	24-hour Crisis Counseling Program providing immediate response to all callers. Offers assessment, supportive counseling, crisis intervention. Domestic Violence Hotline. Mobile Crisis Outreach Team.
ECMC – Erie County Medical Center 462 Grider St., Buffalo, NY 14215 716-898-3000, Help Center: 716-898-1594 www.ecmc.edu	Health Care, Hospital, Mental Health Services, Substance Use Services	Hospital with 24/7 emergency department, Comprehensive Psychiatric Emergency Program - CPEP, HIV/AIDS services, alcohol & drug dependency services, Help Center behavioral health walk in services for adults 18+.
ECMC Behavioral Health Services 1285 Main St., Buffalo, NY 14209 716-898-1676	Mental Health Services	Provides outpatient behavioral health services in group and one on one settings.



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Endeavor Health Services 1526 Walden Ave., Cheektowaga, NY 14225 716-895-6701 www.ehsny.org	Mental Health Services, Substance Use Services.	Provides mental health and substance use treatment at several locations. Forensic mental health services, including sex offenders available for individuals with a criminal justice history.
Horizon Health Services 3020 Bailey Ave., Buffalo, NY 14215 716-831-1800 www.horizon-health.org Multiple locations across Erie & Niagara counties providing mental health and substance use services.	Mental Health Services, Substance Use Services	Offers specialized services to individuals involved in the criminal justice system and provides comprehensive mental health and counseling services for individuals with a history of criminal behavior and their family members. Specific services include case management, individual/group counseling, psychiatric assessment/treatment.
Hispanos Unidos – Hispanics United 254 Virginia Ave., Buffalo, NY 14201 716-856-7110 www.hubwny.org Alba de Vita – 716-768-4040	Food, Housing, Substance Use Services, Victim Services - Domestic Violence	Food pantry, housing assistance, domestic violence services. Alba de Vida - bi-lingual, bi-cultural outpatient substance abuse treatment program. Individual and group counseling, medication assisted recovery: methadone, buprenorphine, and naltrexone.
Little Portions Friary 1305 Main St., Buffalo, NY 14209 716-882-5705 www.littleportionfriary.com	Emergency Shelter	Provides overnight shelter services for adults. Guests must be able to be out of the shelter from 9am-4pm.
Peaceprints of WNY 660 Smith St., Buffalo, NY 14210 716-856-6131 www.peaceprintswny.org	Housing, Reentry Services	Housing programs for people returning to the community from incarceration.
Saving Grace 1932 Bailey Ave., Buffalo, NY 14211 716-893-1840 www.sgmworld.org	Housing	Emergency shelter for homeless men. Reentry services include shelter/housing, care management and client support.
Veterans One Stop of WNY 1255 Niagara St., Ste. 230, Buffalo, NY 14213 716-898-0110 www.vocwny.org	Veterans’ Services	Connection to services including case management, education services, employment services, financial counseling, housing and emergency services, peer mentoring, and more.



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