



Agency	Services	Information
211/LIFE LINE 211 or 877-356-9211 or text your zip code to 898-211, available 24/7	Information & Referral	211 is an easy to remember number that helps you find help in your community, things like housing, food, mental health & substance use services, and more. www.211lifeline.org
Monroe County Department of Human Services 111 Westfall Rd., Rochester, NY 14620 585-753-6878	Housing Public Benefits	Administers protective and supportive programs, including SNAP, Medicaid, rent payment assistance, HEAP, and public benefits. www.monroecounty.gov/hs
Monroe County Department of Human Services - Emergency Shelter 691 Saint Paul St., Rochester, NY 14605 585-753-6044	Emergency Shelter	Provides emergency housing placement in county shelters during regular business hours for DSS and non-DSS recipients.
Monroe County Office of Mental Health Single Point of Access 50 W Main St., 7th Floor, Rochester, NY 14614 585-753-2874	Mental Health Services	Provides Non-Medicaid Care Management, Assertive Community Treatment, and Mental Health Residential Services. www.monroecounty.gov/mhadult-spoa
Monroe County Veterans Service Agency 125 Westfall Rd., Rochester, NY 14620 585-753-6040	Veterans' Services	Assists veterans access benefits. www.monroecounty.gov/vsa
Catholic Charities Family and Community Services Mental Health Clinic 87 N Clinton Ave., Rochester, NY 14604 585-262-7000	Mental Health Services; Substance Use Services	Provides outpatient community mental health services, including an integrated clinic for co-occurring mental health and substance use disorders. www2.fcscharities.org/services/integrated-clinic/
Delphi Rise 72 Hinchey Rd., Rochester, NY 14624 Open Access Clinic - 585-627-1777 Monroe County Reentry Services - 585-467-2230 ext. 307	Peer Support Substance Use Services Reentry Services	Offers substance use evaluation and treatment referrals and provides peer support. www.delphirise.org/open-access.html Works with the Monroe County Reentry Task Force to provide one-on-one case management. www.delphirise.org/reentry.html



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Dr. George Simmons Counseling and Support Center Program 585 Joseph Ave., Rochester, NY 14605 585-325-4910 ext. 1141	Substance Use Services	Provides outpatient substance abuse treatment programs. badenstreet.org/counseling-and-substance-abuse-support/
Evelyn Brandon Health Center 81 Lake Ave., Rochester, NY 14608 585-922-9900	Family Supports Mental Health Services Substance Use Services	Offers substance abuse evaluation, outpatient treatment, family programs, and outpatient mental health treatment. www.rochesterregional.org/Locations/Mental-Health/Evelyn-Brandon-Health-Center-Chemical-Dependency-Clinic
Finger Lakes Area Counseling and Recovery Agency 339 East Ave., Suite 303, Rochester, NY 14604 585-434-2633	Family Supports; Peer Support; Substance Use Services	Offers clinical substance use services, including peer coaching and family counseling. www.flacra.org/mental-health
Genesee Mental Health Center 224 Alexander St., Rochester, NY 14607 585-922-9900	Mental Health Services	Offers adult and children's outpatient clinics. www.rochesterregional.org/Locations/Alexander-Park/Genesee-Mental-Health-Center
Greece Chemical Dependency Clinic 1565 Long Pond Road Rochester, NY 14626 585-723-7233	Family Supports; Mental Health Services Substance Use Services	Offers substance abuse evaluation and assessment, outpatient treatment, telehealth services, family support programs, and outpatient mental health treatment. www.rochesterregional.org/locations/unity-hospital/behavioral-health-center
Health Care for the Homeless 360 Monroe Avenue, Suite 2 Rochester, NY 14607 585-368-3720	Clothing, Food Health Care Housing Mental Health Services Public Benefits Substance Use Services	Offers health care and mental health care for the homeless, including substance abuse counseling, housing assistance, food and clothing support, and DSS benefits enrollment. regionalhealthreach.org/
Huther Doyle 360 East Ave., Rochester, NY 14604 585-325-5100	Substance Use Services	Provides outpatient alcohol and substance abuse treatment services. www.hutherdoyle.com



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Liberty Resources Behavioral Health Center 175 N Winton Rd., Rochester, NY 14610 585-410-3370	Mental Health Services	Provides multidisciplinary mental health services and offers Same Day Access (walk-in services). www.liberty-resources.org
New Directions Substance Abuse Services 33 Chestnut St., Rochester, NY 14604 585-262-4330 ext. 3200	Substance Use Services	Provides a comprehensive outpatient substance abuse treatment program. www.abcinfo.org/new-directions/
Reentry Association of WNY 186-188 N Water Street Rochester, NY 14604 585-851-8886	Employment Housing Identification Legal Services Reentry Services	Provides support and services for adults transitioning from jail, prison, or detention, including job training, housing assistance, legal help, and ID procurement. www.rawny.org
The Reentry & Community Development Center 437 North St., Rochester, NY 14605 585-445-8380	Employment Identification Personal Care Items Reentry Services Substance Use Services	Provides reentry support, substance abuse groups, community development programs (hygiene products, cultural awareness, advocacy, youth programs), employment readiness, and free ID services. www.rcdc-17.org
Restart Outpatient Clinic – Catholic Charities 79 N Clinton Ave., Rochester, NY 14604 585-546-7000	Substance Use Services	Provides outpatient substance abuse treatment programs and walk-in chemical dependency assessments. ww2.fcscharities.org/services/outpatient-and-day-rehabilitation-clinic/
Rochester General Hospital 1425 Portland Ave., Rochester, NY 14621 585-922-4000	Hospital	Provides a range of hospital services. www.rochesterregional.org/Locations/Rochester-General-Hospital
Rochester Mental Health Center 490 E Ridge Rd., Rochester, NY 14621 Outpatient Mental Health - 585-922-9900 Substance Use Services - 585-723-7233	Family Supports Mental Health Services Substance Use Services	Provides acute mental health services. Offers substance abuse evaluation and assessment with same-day appointments, outpatient treatment, telehealth services, family support programs, and outpatient mental health treatment.



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		www.rochesterregional.org/locations/mental-health/rochester-behavioral-health-network
Rochester Rehabilitation Center 1000 Elmwood Ave., Rochester, NY 14620 585-271-2520	Mental Health Services	Provides individual mental health services, including psychiatry and counseling. www.rochesterrehab.org
Salvation Army Rochester Area Services Adult Rehabilitation Center Program 745 West Ave., Rochester, NY 14611 585-235-2769	Substance Use Services	Provides a residential rehabilitation program offering counseling, group therapy, addiction education, GED classes, and vocational training. easternusa.salvationarmy.org/empire/rochester/combat-addiction/
Strong Memorial Hospital 601 Elmwood Ave., Rochester, NY 14642 585-275-2100	Hospital	Offers hospital services. www.urmc.rochester.edu/strong-memorial.aspx
Strong Recovery 300 Crittenden Blvd., Rochester, NY 14642 585-275-5400	Substance Use Services	Offers evaluation, assessment, and outpatient drug and alcohol treatment. www.urmc.rochester.edu/conditions-and-treatments/addiction
University of Rochester Medical Center Behavioral Health Clinic 300 Crittenden Blvd., Rochester, NY 14642 585-273-1779	Mental Health Services	Provides community mental health services. www.urmc.rochester.edu/conditions-and-treatments/mental-health-wellness-department
Unity Hospital 1555 Long Pond Rd., Rochester, NY 14626 585-723-7000	Hospital	Offers hospital services. www.rochesterregional.org/Locations/Unity-Hospital
Veterans Outreach Center, Inc. 447 South Ave., Rochester, NY 14620 585-546-1081	Veterans' Services	Provides benefit counseling services to veterans. veteransoutreachcenter.org/



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