



Agency	Services	Information
211/LIFE LINE 211 or 877-356-9211 or text your zip code to 898-211, available 24/7 www.211lifeline.org	Information & Referral	211 is an easy to remember phone number that helps you find help in your community, things like housing, food, mental health & substance use services, & more.
Seneca County Division of Human Services 1 DiPronio Drive Waterloo, NY 13165 315-539-1800 www.co.seneca.ny.us	Emergency Shelter, Public Benefits	Provides programs and services to County residents, including emergency shelter, Temporary Assistance, SNAP, HEAP, Child Care subsidy, Child Support Enforcement, Medicaid for long term care, and Adult Protective services.
Seneca County Mental Health & Addictions Seneca County Community Counseling Center 31 Thurber Dr., Waterloo, NY 13165 315-539-1980 South County Clinic , 7204 Main St., Ovid, NY 14521, 607-869-5575 Suicide & Crisis Response Team call or text 988 or 800-310-1160 available 24/7 www.co.seneca.ny.us	Mental Health Services, Substance Use Services	Integrated outpatient mental health clinic and substance use disorder treatment. Crisis Response Team is designed to provide 24 hour/7 day a week crisis supports to individuals in Seneca County who are experiencing or are at imminent risk of experiencing a mental health crisis.
Seneca County Veteran’s Service Agency 1 DiPronio Drive, Waterloo, NY 13165 315-539-1651 www.co.seneca.ny.us/gov/community/veterans/	Veterans’ Services	Helps veterans and their family members with filing claims for county, state and federal veterans’ benefits; registering for Veterans Administration health services.
Seneca County Department of Workforce Development 1 DiPronio Dr., Waterloo, NY 13165 315-539-1800 www.co.seneca.ny.us	Employment	Provides youth and adult workforce programs and services.
Catholic Charities of the Finger Lakes 94 Exchange St., Geneva, NY 14456 315-789-2235 www.catholiccharitiesfl.org	Emergency Shelter, Financial Assistance, Housing, Peer Support, Substance Use Services, Transportation	Provides peer support services for individuals in recovery through Drug and Family Treatment Courts and homeless coordination through DSS. Offers emergency financial assistance for utilities, rent, security deposits, and other needs like prescriptions, glasses, formula, transportation costs, or OTC products.



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Community Action Programs Cayuga/Seneca 25 Center St., Waterloo, NY 13165 315-539-5647 https://caphelps.org/cap-closet/	Clothing, Food, Housing	Closet Free Clothing Program provides used clothing, including job interview attire. Offers support services, including homeless intervention, supportive housing, and health insurance access. Provides emergency food assistance and a mobile food pantry.
Council on Alcoholism and Addictions of the Finger Lakes 620 W Washington St., Geneva, NY 14456 315-789-0310 www.councilonalcoholismfingerlakes.org	Peer Support, Substance Use Services	Offers substance abuse prevention, recovery support, and treatment referrals.
Finger Lakes Area Counseling and Recovery Agency - FLACRA 246 Castle St., Geneva, NY 14456 315-781-0771 www.flacra.org/flacra-services	Family Supports, Peer Support, Substance Use Services	Offers clinical substance use services, including peer coaching and family counseling.
Finger Lakes Community Health 601B West Washington St., Geneva, NY 14456 315-781-8448 7150 Main St., Ovid, NY 14521, 607-403-0065 www.localcommunityhealth.com	Health Care, Mental Health Services, Substance Use Services	Provides primary and preventive medical care, dental care, mental health, and substance use services.
Finger Lakes Medical Associates 200 North St., Geneva, NY 14456 315-787-5100 www.rochesterregional.org	Health care	Primary care, OB/GYN, and other specialties.
Geneva General Hospital 196 North St., Geneva, NY 14456 315-787-4000 www.flhealth.org	Health Care, Hospital	Provides general medicine, 24/7 emergency services, diagnostic and treatment programs, rehabilitation, obstetrics, gynecology, and more.
Lakeview Health Services 600 W Washington St., Geneva, NY 14456 315-789-5501 http://lakeviewhs.org/	Mental Health Services, Substance Use Services	Offers a broad array of residential and support services, including recovery support for individuals with mental health and substance use disorders.



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Lifecare Medical Associates 1991 Balsley Rd., Seneca Falls, NY 13148 315-539-9229 www.flhealth.org/locations/lifecare-medical	Health Care	Offers family medicine services with telemedicine options available.
Seneca Ontario Community Services 12 N. Park St., Seneca Falls, NY 315-568-9412 24A Tillman St., Geneva, NY 14456 315-789-2496	Mental Health Services	Provides mental health services including psychiatric evaluation and prescription monitoring. No one will be denied services due to inability to pay.
Seneca County House of Concern 22 Locust St., Waterloo, NY 13148 315-568-2433 www.houseofconcern.org	Food, Personal Care Items	Offers a local food pantry, bedding, personal hygiene products, and furniture.



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